

SHIPPING & RETURNS

Shipping Information

Unless otherwise agreed to in writing by the parties, deliveries of the goods shall be F.O.B. Seller's facility in City of Industry, California, or other location specified by the seller. Seller shall not be obligated to deliver product orders totaling less than \$50.00 (\$200,000 for international orders). Sellers shall use its reasonable efforts to place the goods in the possession of a carrier and to make a contract for their transportation as many be reasonable, having regard for the nature of the goods and generally accepted commercial standards. Buyer shall be responsible for and pay all expenses paid or incurred by Seller in delivering the goods. Buyers shall be responsible for insuring the goods during shipment. Risk of loss of the goods shall pass to Buyer at the time the goods are tendered to such carrier.

Return Policy

Commercial

No merchandise shall be accepted for credit unless the return has been previously authorized by Seller in writing and Buyer returns the Products in original packaging along with a copy of Seller's authorization for such return. Sellers shall replace Products returned to Seller in compliance with applicable Product specifications, provided Seller, in Seller's sole determination, justifies the replacement of such Product. Seller shall not be liable to such replacement Product or Product part. Any credit issued pursuant to the terms herein shall be applied to Buyer's future Product orders. Sellers shall not be obligated to issue any refund to Buyer.

Residential

No merchandise shall be accepted for credit unless the return has been previously authorized. Sellers shall replace Products returned to Seller in compliance with applicable Product specifications, provided Seller, in Seller's sole determination, justifies the replacement of such Product. Seller shall not be liable to such replacement Product or Product part. Upon review and approval of credit new product or a refund will be provided if determined to be faulty within the warranty coverage. Original packaging and proof of purchase required.