

WARRANTY

RetroLock warrants that all its products are free from defects in workmanship and material under normal and service for X years (see table below) from the date of purchase:

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|---|-----------------|
| 1. Grade 1 Product: Locks, Door Closers, Exit Devices | 10 years |
| 2. Grade 2 Product: Locks, Door Closers, Exit Devices, Tubular Latch Set | 5 years |
| 3. All Electronic Hardware | 2 years |
| 4. Residential Electronic Hardware: YOU & ME | 2 years |
| 5. Other Hardware | 2 years |

RetroLock will, at its option, repair or replace defective products with no charge for parts or labor, provided said products are returned to RetroLock Corp. 17915 Railroad Street, City of Industry, CA 91748, freight prepaid, accompanied by proof of purchase with date and a written notice which includes your name, address, telephone number, email address, item No. and a brief description of the defect or problem.

We are not responsible for defects or damage which occur from improper installation, maintenance and storage, shipping and handling, ordinary wear and tear, misuse, abuse, accident, unauthorized service, work done by others, consequential damages, or use of RetroLock products with unauthorized non-RetroLock parts.

This warranty is in lieu of all other express warranties. To the extent permitted by law, all implied warranties are limited to the duration of this warranty. RetroLock shall not be liable for any incidental or consequential damages. No agent, sales representative or dealer has the authority to increase or alter the obligations of this warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you special legal rights, and you may also have other rights which vary from state to state.

For warranty service, contact:

RetroLock Corp.
Technical Support: (844) 275-8306
Office: (626) 269-6827
Email: sales@retrolock.com